

TERMS

ENGINE DISTRIBUTION CENTER (EDC)

EDC has been in business as a wholesale distributor since 1985. Starting out as a Honda Engine Distributor, we have experienced growth by continuing to expand our product offerings to our existing customer base. These customers have come to expect the same high level of quality customer service from EDC for any of the products they purchase from us. It is EDC's goal to continue to grow while continuing to expand our business relationship with our customers. If you would like to become one of EDC's many satisfied business partners, please contact us for the information necessary to establish an account. You may reach us at 1-800-722-6448, or sales@carolina-edc.com.

TERMS OF SALE

All orders must be paid for prior to shipment, or can be placed on an established open account with EDC. Standard terms are Net 30 on open accounts. Optional term agreements may affect dealer pricing. All open accounts must be current at the time of order placement. All orders subject to credit approval. A late charge of 1.5% per month will be assessed on all past due invoices. Please contact EDC for information necessary to establish an open account. EDC also accepts Visa and Master Card.

FREIGHT – FOB GREENSBORO, NC

All prices shown are FOB-Greensboro, NC. Freight lines will be chosen by EDC, unless otherwise specified at time of order. Freight will be prepaid and added to the invoice, unless a carrier and freight account is given at time of order. All freight claims need to be made by the consignee with the carrier.

SALES TAX

Sales tax will be charged on all orders until a signed resale certificate is on file.

PRICING, AVAILABILITY & SPECIFICATIONS

All pricing, terms of sale, promotions, the availability of items and their specifications, are subject to revision without notice. EDC's interpretation of all promotions and terms offered is final.

RETURNED GOODS POLICY

All items must receive a Returned Goods Authorization (RGA) number prior to being returned to EDC. No goods will be accepted without an RGA number. RGA must be requested within two weeks of receipt of goods. The RGA number needs to be shown clearly on the outside of the carton. All parts and products must be in new condition and returned in original packaging to be considered for return allowance. Credit will be issued after EDC has reviewed the returned items and determined their acceptability. EDC's determination is final. Items are to be shipped prepaid to EDC as one complete shipment. Items must be received within 2 weeks of the date of RGA authorization. Only parts listed on the RGA will be considered for credit. Items being returned are subject to a 15% restock fee, up to \$100 (whichever is less) plus the returned freight charges. Special Orders are non-returnable.

WARRANTY REQUESTS

All warranty work must be approved in advance by our Technical Department. If you have any questions regarding the warranty of a product, please contact our Technical Department at 1-800-722-6448 prior to initiating any repairs. Replacement parts will be billed to your account, pending receipt of warranty credit from the original manufacturer. All items requested for return by the Technical Department must be received by EDC within 14 days of the returned goods authorization being granted, or no warranty credit will be considered.

HOURS OF OPERATION

Monday thru Friday, 8:00am – 5:00pm EST (except holidays)

HOW TO CONTACT EDC

PHONE: Local (336) 664-0010 • Toll Free (800) 722-6448
FAX: Local (336) 664-0506 • Toll Free (800) 348-9961
E-MAIL: sales@carolina-edc.com
WEBSITE: www.carolina-edc.com
ADDRESS: 7206 Cessna Drive, Greensboro, NC 27409



**ENGINE
DISTRIBUTION
CENTER INC**

Your Full Service Wholesale Distributor